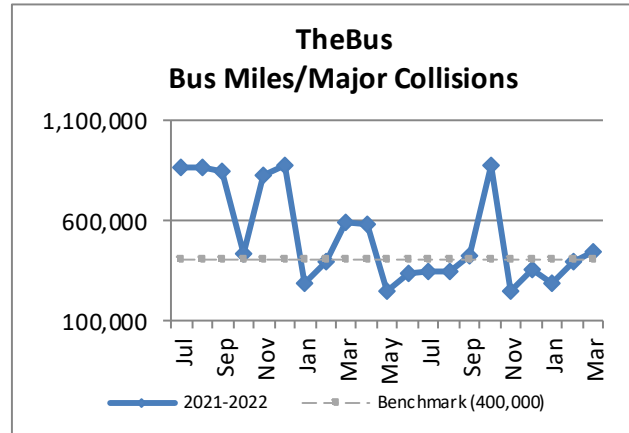
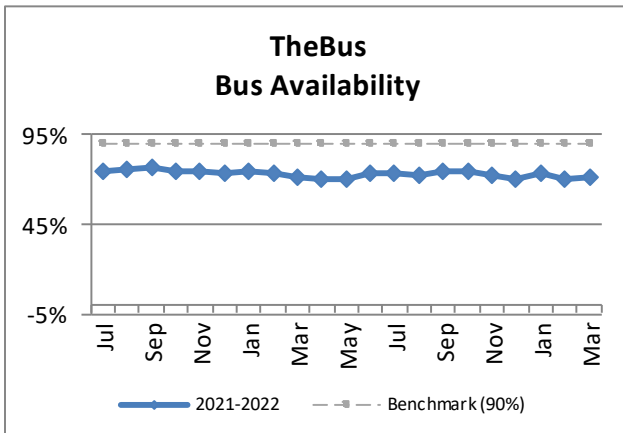
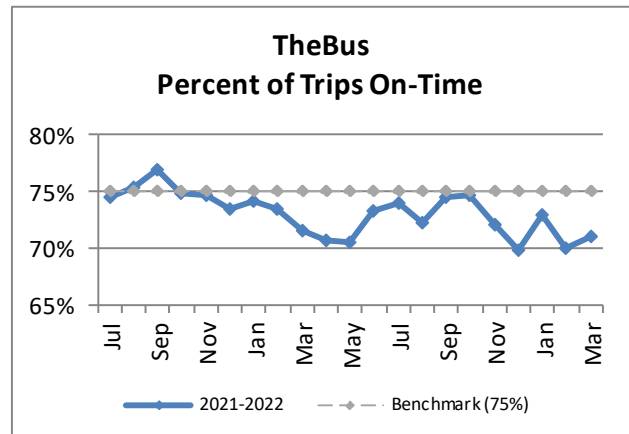
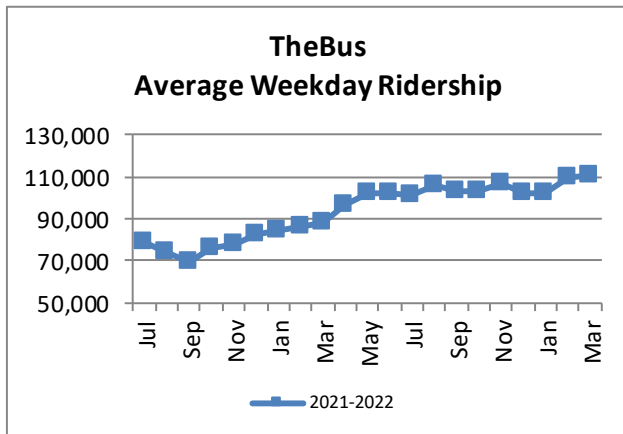


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending March FY 2022**

Key Performance Indicators (KPI)	March FY 2022	March FY 2021	March FY 2019 Pre-Covid	Percent Change FY 2021-2022	YTD for FY 2022	YTD for FY 2021	March FY 2019 Pre-Covid	Percent Change FY 2021-2022	12 Month FY 2019 Pre-Covid	Benchmark
Total Monthly Ridership	3,112,711	2,512,628	5,180,317	23.9%	25,764,363	19,594,080	46,176,913	31.5%	61,140,545	
Average Weekday Ridership	110,713	88,566	190,894	25.01%	105,153	79,693	191,346	31.95%	189,944	
Percent of Trips On-Time	71%	71.6%	71.1%	-0.6%	72.4%	74.4%	71%	-2.01%	71.23%	75%
Bus Availability	85.9%	88.4%	90.3%	-3%	87.8%	89.6%	91%	-2%	91%	90%
Bus Miles/Major Collisions	443,603	592,048	205,882	-25.07%	411,871	663,529	218,765	-37.93%	398,688	400,000
Preventable Acc./Mil. MIs. (Rolling 12 Mos.)					2.45	1.83	2.25	33.88%	1.75	3.00
Bus Miles/Mechanical Road Calls	11,909	10,092	11,095	18.01%	11,842	11,589	11,240	2.2%	11,336	10,000
Spare Ratio	50.29%	47.53%	20.18%	2.76%	53.17%	59%	20.4%	-6%	20.19%	>20%
Percent of Inspections Comp. On-Time	100%	100%	100%	0%	99%	100%	100%	-1%	100%	100%
Percent Maintained Pullouts	99.67%	99.57%	98.8%	-0.33%	99.5%	96.4%	99.3%	-0.5%	99.18%	100%
Cost per Service Hour*	\$148.98	\$143.22	\$129.15	4%	\$147.18	\$145.03	\$129.33	1.5%	\$130.05	\$153.59
Cost per Passenger Trip*	\$6.10	\$7.31	\$3.38	-16.7%	\$6.33	\$8.20	\$3.39	-22.85%	\$3.44	\$7.41
Cost per Mile	\$10.69	\$10.35	\$9.46	3.3%	\$10.56	\$10.41	\$9.51	1.47%	\$9.52	
Passenger Trips per Hour*	24.44	19.58	38.18	24.83%	23.28	18.01	38.39	29.23%	37.88	20.7
Farebox Recovery	14.1%	11.41%	25.52%	24%	14.15%	10.94%	26.9%	29.4%	26.28%	27%
Trips per Mile	1.75	1.41	2.80	24%	1.67	1.28	2.81	30.7%	2.77	
Average System Speed	12.58	13.23	12.77	-5%	12.77	13.23	12.74	-3.47%	12.72	
Percent Complete in 30 Days (Customer)	99%	91%	98%	8%	97.8%	96%	96.8%	2%	96.7%	95%
Complaint Rate (Complaints per 100,000 Trips)	10.34	19.34	9.38	-46.52%	13.61	19.47	8.99	-30.12%	9.24	12

*National Transit Data Base (NTD) from urbanized area statistics for large properties



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